

Electronic Positive Response Codes

Electronic Positive Response (EPR) & WebTMS EPR Codes as defined by DigAlert

The EPR codes are maintained by DigAlert in conjunction with USA North 811 for continuity within the state of California. These codes are used for members to submit responses to DigAlert's EPR servers. WebTMS users will automatically post EPRs when they post a response within WebTMS itself.

For Excavators wishing to check responses, please see [Checking Electronic Positive Responses](#). The responses will be displayed with the description not the code.



More information!

For more information on what the response codes mean and when to use them, please see [Electronic Positive Response Best Practices](#)



The following codes became effective March 1st, 2020.

| Response Code | Closes Ticket (WebTMS Only) | Description |
|---------------|-----------------------------|--|
| 000 | N/A | Reserved for system use only |
| 001 | Yes | Clear - No conflict |
| 002 | Yes | Clear - No conflict but privately owned utility on property - Contact private utility owner for locate |
| 003 | Yes | Existing markings adequate |
| 004 | Yes | No markings requested |
| 010 | Yes | Locate area marked |
| 011 | Yes | Locate area marked but abandoned facilities may be in the area |
| 012 | Yes | Locate area marked up to private owned utility - Contact private utility owner for locate |
| 013 | Yes | Locate area marked up to private property |
| 014 | No | Partially marked - More time is needed |
| 015 | Yes | Provided facility location information to excavator (4216.3(a)(1)(A)(ii)) |
| 020 | Yes | Bad address/incorrect street/location info - Resend ticket requested |
| 021 | Yes | No access to locate area - Resend ticket requested |
| 022 | Yes | No delineation - Resend ticket requested |
| 023 | Yes | Delineated area does not match location request - Resend ticket requested |
| 030 | Yes | Contact facility owner for further info |
| 031 | Yes | Requires stand by at time of excavation - Contact facility owner |
| 032 | Yes | Visible or exposed facility - Contact facility owner if crossing |
| 033 | No | High priority line in area - On site meeting required |

| | | |
|-----|-----|--|
| 034 | No | Field meet required - Contact facility owner to schedule |
| 035 | No | Traffic control required to mark facilities |
| | | |
| 040 | Yes | Excavator completed work prior to due date |
| 041 | Yes | Excavator no show for meet |
| 042 | Yes | Excavator canceled request |
| | | |
| 050 | No | Negotiated marking schedule |
| 051 | No | Mutually agreed to a later start date and time (4216.3(a)(1)(A)) |
| 052 | No | Unable to locate using standard locating techniques |
| 053 | No | Scheduled meet with excavator at requested date and time |
| | | |
| 080 | Yes | Extraordinary circumstances exist - No locate due to weather/emergency/safety conditions |
| | | |
| 999 | N/A | Member did not respond by required time (system use only) |

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